

Charles Cruz

Additional Circle of Excellence Nominations



Charles has very casually come to everyone on our team's rescue here in SLC at some point. He seems to effortlessly deliver the highest standard of the service to clients with the highest expectations, in the hardest situations. We all know what he does isn't easy and simply can't be done without a deep passion for taking care of people, along with a wealth of experience. I hope he knows how lucky all of us feel to have him on our side and gets the recognition he deserves.

Nominated by: Ravi Chatterjee

Charles joined the Propark family last November with no parking experience and has exceeded everyone's wildest expectations. Charles was tasked with immediately stepping into an account manager role, at a brand new site for us in the middle of our busiest time of year. 3/4 of the team he inherited, quit in the first 30 days of operation and Charles never once batted an eye. 3 months later he received a 10 on his client survey, and has continued to battle against an extremely aggressive budget all while balancing a very difficult client at a Rev share that always wants more. He raised his hand to go assist the opening of the St Louis Grand Marriott, and is always willing to help anyone that asks for assistance in our market all while continuing to strive for excellence at his site. His team has been averaging 4 positive reviews a week and other clients are starting to even take notice, continuing to push our Propark brand and create a lot of noise around his name. Charles your transition has been seamless, you come across as a seasoned Vet and I couldn't be prouder to have you on our team and part of the Propark family.

Nominated by: Jordan Hall