

Solange Cruz

Additional Circle of Excellence Nominations



Solange is an invaluable asset to our multi-property operations. Her flexibility and willingness to support various locations at a moment's notice demonstrate a high level of dedication. Beyond her logistical contributions, Solange's infectious positive attitude boosts team morale and creates a welcoming atmosphere for our guests, who frequently remark on her engaging and personable nature.

Nominated by: Charles Cruz

Solange is one of our most consistent employees and fills shifts all throughout our area in Salt Lake City as well as up at the Grand Hyatt Deer Valley. Solange is always positive and upbeat and the guests have nothing but great things to say about Solange as she frequently gets name recognitions on Trip Advisor and Google reviews. Solange is one of those employees we can always count on to cover a shift or stay late if needed for a special event.

Nominated by: Tony Cruz

I have had the pleasure of working alongside Solange for the last year at the Grand Hyatt Deer Valley, and was able to convince her to follow me down here at the Radisson. Solange interacts with guests on all levels! She anticipates their needs and after taking care of their vehicle and/or luggage, she immediately creates conversation bringing out the exciting experience staying with us. She is the best team player and always offering to assist. Whether it's at a resort such as the Grand Hyatt or the Radisson, Solange makes every guest feel warm and welcome. She has also won our local challenge last November for having the most positive comments with a total of 17 reviews from Google to Trip Advisor! I appreciate Solange and all she does for us. It takes a lot to care about the guests and fellow employees. Thank you, Solange, for all you do!

Nominated by: Anthony Holt